

Plus500 Ltd



# Plus500

## World's Trading Machine

Statement on Privacy and Cookie Policy





## How do we use it?

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We use information about you in the following ways:

- We use your personal details and information obtained from other sources for the purpose of satisfying regulatory and legal requirements, for marketing, administration and customer services, to ensure that the content and services that we offer are tailored to your needs and interests. We keep your information for a reasonable period for these purposes. We may need to share your information with our service providers and agents. Generally, we require that third party organisations who handle or obtain personal information as service providers acknowledge its confidentiality and undertake to respect an individual's right to privacy and comply with Data Protection principles including this Policy.
- We or agents acting on our behalf may:
  - perform identity, money laundering and fraud prevention checks and may pass your details onto other group companies and other organisations (including law enforcement agencies) involved in fraud prevention and detection who may use your information in the same way;
  - investigate your credit standing and in doing so may contact banks, financial institutions and credit reference agencies;
- We may use the information you provide us to send you SMS or email communications for you to view, this includes, but is not limited to, margin calls or other information.
- By providing us with your personal information you consent to our processing your personal data for the above purposes. You also consent to our transferring your information, for the above purposes, to countries or jurisdictions which may not provide the same level of data protection as the UK.

## Use and management of cookies

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We may obtain information about you by accessing cookies (text files which are stored by your computer or other access device) when you visit our website or use our services. Cookies store small pieces of information, such as names and email addresses. We are able to do this by using web beacons (also known as clear GIFS or web bugs). Web beacons do not store additional information on





You are entitled to ask for a copy of the information we hold about you (for which we may charge a small fee) and to have any inaccuracies in your information corrected. Please notify us of any changes of address or any other personal circumstances to enable us to maintain a correct record.

### When and how to contact us

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If your personal details change, if you have any queries about how we use your information, or wish to help us improve this Policy, please notify us by contacting us at: [support@plus500.com](mailto:support@plus500.com)



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