



Plus500

World's Trading Machine

Statement on Privacy and Cookie Policy



- legal purposes (including but not limited to obtaining legal advice and dispute resolution);
- sending commercial messages or email communications including but not limited to margin calls, advertisements or other information;
- marketing, administration and customer services purposes, to ensure that the content and services that we offer are tailored to your needs and interests;
- investigating your credit standing and in doing so may contact banks, financial institutions and credit reference agencies;
- carrying out due diligence or other screening activities (such as identity, reference, background or fraud prevention checks) in accordance with legal and regulatory obligations and internal risk procedures (including but not limited to those designed to combat money laundering, know-your-customer, counter terrorist financing or anti-bribery);
- where we are required to disclose your Personal Data by law or when we deem reasonably necessary in order to prevent financial crime or to give effect to the laws governing the relationship between us and/or your account;
- managing our administrative and business operations and complying with internal policies and procedures;
- providing media announcements and responses;
- to relevant local or foreign regulatory authorities, government agencies, statutory boards, supervisory bodies, dispute resolution centres or revenue authorities, including but not limited to the Monetary Authority of Singapore, any relevant securities or futures exchanges, clearing houses, trade repositories, self-regulatory organizations, alternative trading systems or multilateral trading systems.

We will not use, disclose and/or process your personal data for purposes which are not stated above. Should we wish to use, disclose and/or process your Personal Data for a new purpose, we will notify you and seek your prior consent.



Management of Personal Data

We train our employees who handle Personal Data to respect the confidentiality of customer data and the privacy of individuals. We regard breaches of your privacy very seriously and will impose appropriate penalties, including dismissal.

When and How to Contact Us

To contact us on any aspect of this policy or your Personal Data or to provide any feedback that you may have, please do so in writing at the address below referencing "*Statement on Privacy and Cookie Policy*":

Attention of : Data Protection Officer
Address : 1 Temasek Avenue, Millenia Tower #18-07, Singapore 039192
Email : compliance@plus500.com.sg
Telephone : +65 6813 3388

Prevailing Terms

If you have agreed to our [User Agreement], as the case may be, in the event of inconsistency between such [User Agreement] and this Policy, such [User Agreement] shall prevail.

Governing Law

Note that as we are a Singapore registered company, this Policy has been drafted solely in accordance with the laws of Singapore. We do not represent or warrant that this Policy complies with the privacy laws of any other jurisdiction and accordingly, you shall not construe this Policy as such.

Disclaimer - Other Websites

Our websites or our apps may contain links to other external third party websites which are not maintained by us. This privacy policy only applies to our websites. When visiting these third party websites, you should read their privacy policies which will apply to your use of the websites.



Plus500SG Pte Ltd is licensed and regulated by the Monetary Authority of Singapore



Plus500SG Pte Ltd ■ 1 Temasek Avenue, Millenia Tower #18-07 ■ Singapore 039192