

Plus500AU Pty Ltd

Plus500

World's Trading Machine

+1.35

+2.75

+22.11

+3.87

+1.44

+1.89

+3.56

+21.56

+2.67

+14.88

+2.66

+1.01

+1.56

+1.89

+4.31

+6.06

+22.13

Privacy Policy

+0.98

+0.15

+5.87

+12.09

+7.41

+11.23

+2.45

+5.53

+0.78

+9.01

+38.32

+2.45

+17.98

+0.78

+1.56

+1.57

+1.44

+3.88

+3.88

+14.88

+4.66

+11.41

+1.38

+1.38

+1.38

+1.38



8. Management of personal information

- 8.1. We take reasonable steps to protect personal information held from misuse, interference and loss and from unauthorised access, modification or disclosure. For example by use of physical security and restricted access to electronic records.
- 8.2. Personal information is generally held in client files. Information may also be held in a computer database. All paper files are stored in secure areas, and access is limited to authorised persons. Computer-based information is protected through the use of access passwords, and other data security measures.

9. Identifiers

- 9.1. We will not use identifiers assigned by the Government, such as a tax file number, Medicare number or provider number, for our own file recording purposes.

10. Direct marketing

- 10.1. We do not use personal information for direct marketing purposes unless:
 - 10.1.1. the personal information does not include sensitive information;
 - 10.1.2. the individual would reasonably expect us to use the information for direct marketing;
 - 10.1.3. we provide a simple 'opt out' of receiving direct marketing material; and
 - 10.1.4. the individual has not asked to opt out of receiving direct marketing material from us.
- 10.2. If the individual would not reasonably expect us to use or disclose the information for the purpose of direct marketing, we may only use or disclose that information for direct marketing if the individual has consented. We will also only use sensitive information for direct marketing if the individual has consented.
- 10.3. Individuals can request to opt out of receiving marketing material from us or request that we provide them with the source of their information. We will respond to these requests free of charge within a reasonable time.

11. How do we keep personal information accurate and up-to-date?

- 11.1. We take reasonable steps to ensure that the personal information we hold is relevant, accurate, complete and up-to-date. Individuals may contact us to seek correction of any



16. Non-compliance and disciplinary actions

- 16.1. Any Plus500AU employee or relevant third party that identifies, knows about or suspects a Privacy breach must immediately report the matter to the Privacy Officer. Employees or other relevant parties that contravene or do not comply with Plus500AU's Privacy Policy may be subject to disciplinary action.

17. Complaints Handling

- 17.1. Individuals can make a complaint about how we have complied with the APPs in the handling of their personal information by lodging a complaint with the Privacy Officer.
- 17.2. If an individual is not satisfied with Plus500AU's response to their complaint, the individual can also refer their complaint to the Office of the Australian Information Commissioner
- by telephoning - 1300 363 992
 - by writing to - Director of Complaints, Office of the Australian Information Commissioner, GPO Box 5218, SYDNEY NSW 2001
 - by visiting - www.oaic.gov.au

18. Contractual arrangements with third parties

- 18.1. We must ensure that all contractual arrangements with third parties adequately address privacy issues.
- 18.2. Each third party is aware of and understands this Privacy Policy, and has implemented policies in relation to the management of personal information in accordance with the Privacy Act.
- 18.3. The third parties specifically agree only to use personal information for the purposes consented to by Plus500AU or by the individual concerned.

19. Privacy Audits

- 19.1. Plus500AU conducts periodic privacy audits in order to ensure that it is continuing to comply with its obligations under the APPs.



Plus500AU Pty Ltd, ACN 153 301 681, is the issuer of the financial products described in this communication. Any advice provided is general in nature only and it doesn't consider your objectives, financial situation or needs. Download a PDS from our website for more information. You should consider it before making a decision to acquire or continue to hold our products. Trading with us involves risks - [Click here](#) to see our full risk warning. Our AFSL (#417727) Authorises us to provide our services to people in Australia.



Plus500AU Pty. Ltd. ■ P.O. Box H339, Australia Square ■ Sydney NSW 1215